

Looking forward to being
your preferred linguistic partner!



valuepoint™ knowledgeworks



ISO 9001: 2008



Decide with Confidence



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CONTACT US

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Expertise
अनुभवः
Exzellenz



ISO 9001: 2008



Decide with Confidence

Your Linguistic Needs...
...Our Knowledge



**We are what we
Promise and Deliver...**



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OVERVIEW

We are in an era where the world is transforming into a global village. All business / products to successfully reach out to masses globally have to overcome the language barrier. We at Valuepoint Knowledgeworks are with a vision to be an extended linguistic department to all our clients.

Valuepoint Knowledgeworks is India's largest linguistic services company. Incorporated in 2001, Knowledgeworks is a part of the \$40 million Valuepoint Group which is a leader in the Information Technology Solutions and Services domain.

Valuepoint Knowledgeworks is an ISO 9001:2008 certified company and has leveraged on cutting edge technologies and world class processes to provide quality, timely services to customers on their multilingual requirements. The procedures and systems practiced by Knowledgeworks are also verified and validated by Dun & Bradstreet. Our achievements have won accolades and unsolicited appreciation from clients all over the world.

The rich corporate heritage we possess has given us many inherent advantages that we translate into tangible benefits for our clients. We constantly work towards making everyone in our ecosystem feel they are in safe pair of hands.

OUR PROMISE

We promise to make our every customer feel "in safe pair of hands" using innovative methodologies in delivering our services by applying knowledge, every day.

OUR GROUP

Since its inception in 1991, Valuepoint Systems has constantly helped companies to identify, procure, implement and support their IT infrastructure needs, apart from helping them network and communicate in a manner that is efficient and effective. We have revenues exceeding Rs.171 crores (US \$ 35.6 Million) for 2008-09. Valuepoint, an ISO 9001:2000 certified company, offers its customers with extremely strong commitment to quality by providing guaranteed products and services. We have over 1000 experienced and skilled professionals working as a team towards one goal of making customers feel they are in safe pair of hands. Valuepoint has a National and International footprint with offices in all the major cities in India and Overseas.

OUR SERVICES

Our repertoire of services includes:

- **Translation**
 - Translation of documents from any Asian / European / Indian languages (which have a script) to English and vice versa.
- **Localization of products and tools**
 - Localization of software tools, consumer products, websites in any Asian / European / Indian languages (which have a script). Localizing applications, related Help files, websites & other content to suit a specific locale.
- **Localization Testing for products and applications**
 - User Interface & Linguistic check for a localized product by language experts. Providing language resources for Linguistic Test, Graphical User Interface Test, Basic Functionality Test & Acceptance Test. These services are provided for any Asian / European / Indian languages.

Serving you round the Clock





Serving you round the Clock



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- **Multilingual voice over recording and integration**
 - Providing narration to E-learning modules, corporate presentations or corporate films in various European, Asian languages, Indian languages & various accents of English.
- **Interpretation of languages**
 - Interpretation services in various European, Asian & Indian Languages. Includes onsite interpretation, conference interpretation and telephonic interpretation.
- **Voice Transcription**
 - Transcribing European, Asian & Indian Language audio recordings to text.
- **Subtitling**
 - Multilingual subtitling for movies, documentaries, animations, gaming platforms covering all European, Asian & Indian Languages.
- **Linguistic Staffing**
 - Providing long term or short term linguistic staff to address specific project needs. The languages covered include all European, Asian & Indian Languages.
- **Language Training**
 - Short term training on languages & cross cultural training covering all European, Asian & Indian Languages.
- **Multilingual interviewing**
 - Conducting telephonic or personal interviews in all European, Asian & Indian Languages.

CERTIFICATIONS

- Translation services offered are ISO 9001:2008 compliant
- Certified by Dun & Bradstreet
- Working on implementing BS EN 15038
- Working on implementing BS 7799 information security management system

OUR INFRASTRUCTURE

- 110 seats fully wired and wireless environment getting upgraded to 300 seats shortly
- State of the art servers, desktops, storage, backup, firewall & security software
- Power backup through UPS for 24 hours, through generator for 24 hours
- 1 Mbps Leased Line connection with a dual backup of ISP and broadband connection of 2 MB
- Tested BCP (Business Continuity Process)

LANGUAGES WE HANDLE

Languages for which Knowledgeworks offers translation services to/ from English

Asian Languages

All Indian Languages	Korean	Tibetan
Arabic	Malay	Thai
Burmese	Nepali	Vietnamese
Chinese - Simplified	Pashto	
Chinese - Traditional	Persian	
Indonesian	Sinhalese	
Japanese	Tagalog	
Khmer (Cambodian)		

European Languages

Bosnian	Greek	Portuguese
Bulgarian	Hebrew	Romanian
Czech	Hungarian	Russian
Danish	Icelandic	Serbian
Dutch	Italian	Slovak
Estonian	Lappish	Spanish
Finnish	Latvian	Swedish
French	Norwegian	Turkish
German	Polish	Ukrainian

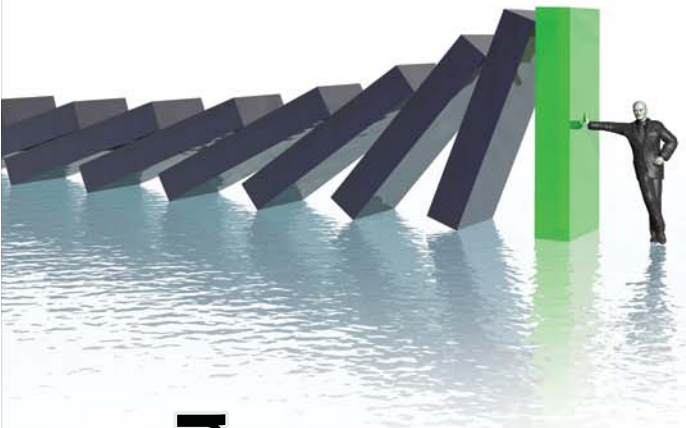
Latin American Languages

French
Portuguese
Spanish

Languages Addressed



What we can Handle for You



TYPE OF DOCUMENTS

· **Business / Financial Documents** including Business plans, Company profiles, Product catalogues, Business correspondence, Letters of Intent & Introduction, Marketing materials, Tender documents, Annual reports, Financial reports, Sales reports, Media reports, Training materials, Price lists etc.

· **Legal Documents** including laws, regulations & legal notices, Contracts, Agreements, Lease, Certificate, Copyrights, Insurance policies, Visa/ Immigration documents etc.

· **Technical Documents** including User guide, Installation instructions, Brochures, Product specifications, Computing and Electronics (Software and Hardware), Internet / Web, Machinery Instruction manuals etc.

· **Scientific Documents** including Patents & Standards, Research papers, Formulations, Drawings, Journal articles and Reports.

· **Literary / Academic & General** including Academic papers, Essays, Novels, Text & fiction books, Sub-titling of movies, labels, stickers, notices etc.

· **Software Related** including Web pages, Online help(PDF Format, HTML Files), Help files(online / printed), Software components(Dialog boxes, Menus, Strings), Screens/ Hot keys, Manuals (Body text, Index, Markers, Callout text, Screen captures) , Collateral Material(Quick reference cards, Packaging CD labels, Promotional materials, Registration cards)

VERTICALS WE ADDRESS

Knowledgeworks has been in business for over 9 years and has accumulated an extensive experience and a very loyal customer base

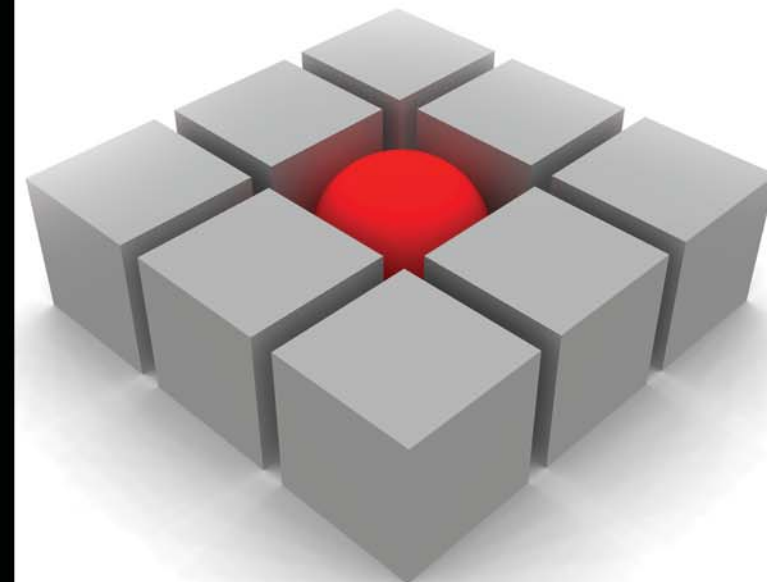
Below is a partial listing of our fields of expertise

 Automotive	 IT / ITES
 Banking	 Legal
 Clinical Research	 Life Sciences
 Defence	 Manufacturing
 e-learning	 Media
 Healthcare	 Pharma
 Hospitality	 Publishing
 Insurance	 Telecom

WHY WORK WITH US

- Proven track record of 9 years
- Large base of satisfied, reference able customers
- Process driven to ensure highest quality of deliverables
- Leveraging on IT – Project Management
- Huge pool of qualified resources across the globe
- Experienced, Quality & Dedicated team
- Top Management driven client management
- Huge and ever growing database of experienced & qualified resources
- World class high availability infrastructure to meet growing demands
- High commitment to deliverables

Our Value Proposition



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